



## **EMAIL CONSENT FORM FOR SCCAA**

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E-mail offers an easy and convenient way for patients and doctors to communicate, but e-mail is not the same as calling our office nor should it be intended to replace an office visit as there is no guarantee that our two-way messages will be received or received appropriately. One cannot tell for certain when their message will be read, or even if their doctor is in the office when a response has been made. Nonetheless, we believe that the ease of e-mail communication provides a general benefit to your care. It will further assist us if you could identify the nature of your request in the subject line of your message. If you have multiple questions we ask that a phone call to the office is placed so we can determine if a consult with your doctor is needed.

### **IN A MEDICAL EMERGENCY, DO NOT USE E-MAIL. CALL 911.**

**Email Use:** Generally, e-mail correspondence should be between the provider and an adult patient 18 years or older, or parent or legal guardian of a minor.

**Privacy and Confidentiality:** Unless your provider tells you specifically that the e-mail will be conducted via a secure server, consider e-mail like a postcard that can be viewed by unintended persons.

Southern California Center for Anti-Aging staff will process your e-mail messages during business hours, vacations or illness. All e-mails regarding your care will be included in your medical record.

**Creating and Message:** On the "Subject" line, include the general topic of the message, for example, Prescription or Appointment or Advice.

**Content of the Message:** E-mail should be used only for non-sensitive and non-urgent issues. Types of information appropriate for e-mail include:

- Questions about prescriptions
- Routine follow-up inquiries
- Appointment scheduling
- Reporting of self-monitoring measurements, such as a blood pressure and glucose determinations

According to the California law, your provider may not communicate any lab results unless your e-mail correspondence is conducted through a secure server. Additionally, e-mail must never be used for results of testing related to HIV, sexually transmitted disease, hepatitis, drug abuse or presence of malignancy, or for alcohol abuse or mental health issues.



# Southern California Center for Anti-Aging

Hormone Replacement Therapy | Medical Weight Loss

23823 Hawthorne Blvd., Torrance, CA 90505

**Response Time:**

Emails to the staff that requires a physician input may take up to 4 business days

**Ending E-mail Relationship:**

Either you or your provider may request via e-mail or letter to discontinue using-mail as means of communication.

**I have read and understand the information above, and had any questions answered to my satisfaction. I agree to the guidelines for e-mail communication.**

_____	_____	_____
Date	Signature of patient, parent or personal representative	Relationship (if other than patient)

Patient E-mail address (**please print**): \_\_\_\_\_

Provider Name: Judi Goldstone M.D. Phone Number: 424-247-4962

Office E-mail address: [socalbhrt@mdofficemail.com](mailto:socalbhrt@mdofficemail.com)